

# **INOFLEET USER'S MANUAL 2012**

# **INTRODUCTION**

#### INTRODUCTION

Inofleet is a Fleet Management solution through Internet. This system was completely conceived for companies with specific needs in the operational and technical administration fields of its fleets and for managers who want to work with believable and formulated information.

It is a system based in GPS and GSM technology, able to manage, in real time, important information that allows the correct planning of the company activities, which target is to render profitable and the good optimisation of their resources.

The data transmission between the vehicle and the control centre is trough GPRS, allowing, an up to date of the informative data in a always constant and immediate way.

The application is accessed by Internet allowing total mobility by its users.

#### **GENERAL NOTIONS**

#### **Inofleet Presentation**

This product is aimed to all fleets' users who complete traditional fleet management methods through our software.

This system transforms the idea of the simple location of the vehicle in real time, providing all relevant information about the fleet activity.

This way, companies will gain access to management important indicators, which will allow an effective reduction of its operational costs.

#### Inofleet benefits

Based in a fixed monthly income, the customer benefits of the following products/services: units (hardware), the installation of these devices in vehicles, software configuration and access, software updates released during the agreement period, assistance and communications.

This concept transforms Inofleet in the most innovative solution in the market, allowing customers to have a fixed price, avoiding, unexpected costs, mainly with mobile communications, which limits are contracted.

Beyond costs reduction with communications, also costs with unproductive working hours, unnecessary kilometres, maintenances and consumptions are minimised.

Inofleet solution also allows the obtaining of other benefits, such as customers' satisfaction increase, quality control and driver's security, as well as cargo and vehicle.

#### **Previous concepts**

Inofleet is accessed through Internet.

You must access through the browser Firefox 2.0 (recommended) or the Internet Explorer. The solution works with any operating system: Linux, MacOS and Windows.

### **INOSAT TECHNICAL SUPPORT**

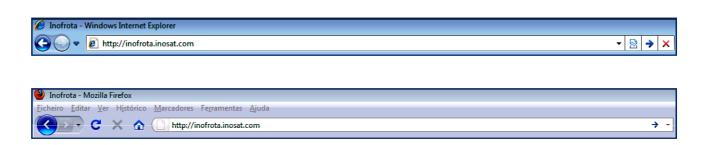
Inosat Direction of customer' Services (DCS) is a specialised structure, which assures support to customers in several areas, such as, a fast and affective solution implementation, users' training and support and technical maintenance and assistance.

New features research, development and customers specifications are a challenge of the support area altogether with other functional areas: I+D Software, I+D Hardware and quality Control.

If you have any question, please, contact our customer's Service Management through the application contact form.

#### **ACCESS TO Inofleet SOLUTION**

a) Open an internet browser (ex. Internet Explorer or Firefox) using the link: http://lnofleet.inosat.com



b) After having written this link, you are going to see the following page, where you must write your username and password and click **Login>>**.



These elements are highly confidential and non transferable.

Attention: you must respect capital or small letters. Check the activation of the key "Caps Lock".

Who is going to have access to Inofleet is a "User" who, due to security reasons, will have a personal secret code, called "Password". Both information are generated by a "System Administrator" – SA – and must be inserted exactly in the same way as they were created and given to this user.

"Login" is associated to a profile of authorisations, which will regulate, in different levels, the available features to the operator who is accessing the application. "Password" must be kept confidential.

In case of loosing, forgetting or misappropriation of the password, you must, as soon as possible, choose the option "I have forgotten my password", that is available in the home page of this application. A new Password will be immediately created and sent to the email registered.

If it is wrongly inserted, an alert message will be shown. If the proceeding is correct, system will load the map and it will open the window "Fleet Management".

#### **MAIN AREAS**



Inofleet is composed by 9 different sections that you will find on the application top bar. Four of these sections (Home, Map, Reports and Client Area) are part of Inofleet's base solution and are available for all customers, the other 6 will be available whether they were, or not, contracted.



Home- It's Inofleet homepage, where you will always find an assistance request form available, Inosat's contacts, new features, news about Inosat, etc..



Map - In this section you can interact with the map in order to track your fleet in real time. You can also view the route history and interact with the map by managing POI's and geofences, among many other available features.



Reports - The fleet activity management is extremely important to our customers. In the reports area, customers can obtain relevant management information whenever needed, directly from Inofleet. The reports are available in various formats and allow access to relevant information like: trips, stops, km, hours, speeding, passing POI's etc. You can also set up automatic reports that are sent to your e-mail address simplifying fleet management.



**Navigator** - With Inosat's Navigator your field team will be able to manage more effectively services and tasks, navigate more guickly to customers and save fuel while increasing productivity.



**Technical Fleet Management** - Technical Fleet Management enables complete control of all fleet costs, these costs can be fixed (Renting / Leasing, Insurance, etc.) or variable (fuel, tolls, etc.). The reports enable a simple comparison of costs per mile and average consumption between vehicles. This section also allows the generation of alarms reminding future actions such as insurance termination date or vehicle's next maintenance.



Xpert - Through an advanced technology, Inosat Xpert allows collecting information from the vehicles Can Bus in order to optimize driving style and reduce fuel consumption. With Xpert you will also be able to know real fuel consumption, detect fuel theft, reduce costs associated with vehicle maintenance and compare the driver's behaviour.



**Inoplan** - With Inosat Inoplan you can plan more effectively field team's services assignment. Select which customers to visit and InoPlan will calculate the ideal route to minimize time and miles, reducing costs and increasing productivity. This section also allows the control, in real time, of deviations from pre-defined routes.



Machines - Solution designed for construction companies and machines rental. Allows access to relevant information that ensures these resources are effectively managed, such as: working hours, estimation of next maintenance date, construction sites where the machines are used and the amount of working hours and their cost.



Client's Area - In the customer area you will find information regarding the user. You can view details of vehicles, drivers, points of interest, etc. You can also manage alarms. and Automatic Reports.